

# **Billing Practices & COVID-19**

**Onpoint User Group Sessions** 

Janice Bourgault, CPB, CPC, Senior Director of Process & Product Improvement March 18, 2020

# **Raising Questions & Requesting Materials**

- During the meeting
  - Please send all general-interest questions via Zoom's comments panel
  - Get ready: There will be pop quizzes during the session!
- After the meeting
  - Send client-specific and/or follow-up questions and requests for session materials to <u>events@onpointhealthdata.org</u>
  - Visit our "Resources" page for future event listings at <u>www.onpointhealthdata.org/resources</u>

# **Session Agenda**

- Billing forms
  - UB-04
  - CMS-1500
- Payer relationships
- Admission date vs. first date of service
- Balance/surprise billing
- Non-Physician providers
- Multiple E&M codes in a visit
- COVID-19



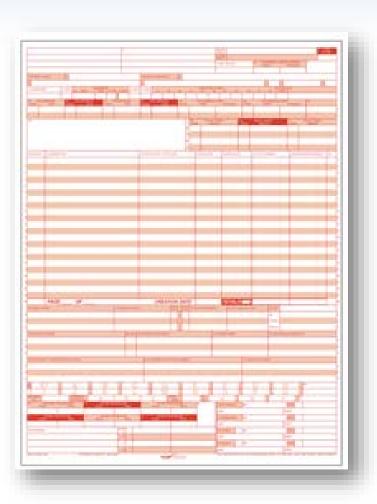
# **Billing Practices**

- Billing forms
- Payer relationships
- Admission date vs. first date of service
- Balance/surprise billing
- Non-Physician providers
- Multiple E&M codes in a visit
- COVID-19

## **UB-04**

**Other Names** 

- 837I
- Facility claim
- Hospital claim
- CMS-1450
- Institutional claim



#### UB-04 Who Uses It?

- Inpatient
  - Hospitals
  - Skilled nursing facilities (SNFs)
  - Nursing homes (ICFs)
  - Swing beds
  - Residential facilities



#### UB-04 Who Uses It?

- Outpatient
  - Hospitals
  - Skilled nursing facilities (SNFs)
  - Home health
  - Hospice
  - Federally qualified health centers (FQHCs)
  - Critical access hospitals (CAHs)
  - Rural health clinics (RHCs)



#### **UB-04**



#### **UB-04** Reporting of Procedure Codes

42 REV. CD.	43 DESCRIPTION	44 HCPCS / RATE / HIPPS CODE	45 SERV, DATE	46 SERV. UNITS	47 TOTAL CHARGES	48 NON WERED CHARGES 49
0120	ROOM-BOARD/SEMI	375.00		4	1500 00	Inpatient example
0301	CHEMISTRY TESTS	80048	12/15/2019	1	250 00	Outpatient example
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### **UB-04** Reporting of Procedure Codes

012x	Room & Board - Semi-priv	ate (Two Beds)		
	Routine service charges for a	ccommodations in a semi-private roo	om (2 beds)	
SubC	Subcategory Definition	Standard Abbreviation	Unit	HCPCS
0	General Classification	ROOM-BOARD/SEMI	Days	N
1	Medical/Surgical/GYN	MED-SURG-GY/SEMI	Days	N
2	Obstetrics (OB)	OB/SEMI-PVT	Days	N
3	Pediatric	PEDS/SEMI-PVT	Days	N
4	Psychiatric	PSYCH/SEMI-PVT	Days	N
5	Hospice	HOSPICE/SEMI-PVT	Days	N
6	Detoxification	DETOX/SEMI-PVT	Days	N
7	Oncology	ONCOLOGY/SEMI	Days	N
8	Rehabilitation	REHAB/SEMI-PVT	Days	N
9	Other	OTHER/SEMI-PVT	Days	N

### **UB-04** Reporting of Procedure Codes

030x	Laboratory			
	Charges for the performance of o	diagnostic and routine clinical labo	oratory tests.	·
SubC	Subcategory Definition	Standard Abbreviation	Unit	HCPCS
0	General Classification	LAB		
1	Chemistry	CHEMISTRY TESTS	Tests	Y
2	Immunology	IMMUNOLOGY TESTS	Tests	Y
3	Renal Patient (Home)	RENAL - HOME	Tests	Y
4	Non-Routine Dialysis	NON-RTNE DIALYSIS	Tests	Y
5	Hematology	HEMATOLOGY TESTS	Tests	Y
6	Bacteriology & Microbiology	BACT & MICRO TESTS	Tests	Y
7	Urology	UROLOGY TESTS	Tests	Y
8	RESERVED		27 (A. 6) (A. 6)	0.00
9	Other Laboratory	OTHER LAB TESTS	Tests	Y

# CMS-1500

**Other Names** 

- CMS-1500
- HCFA-1500
- 837P
- Professional claim

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CMS-1500 Who Uses It?



#### Individual providers



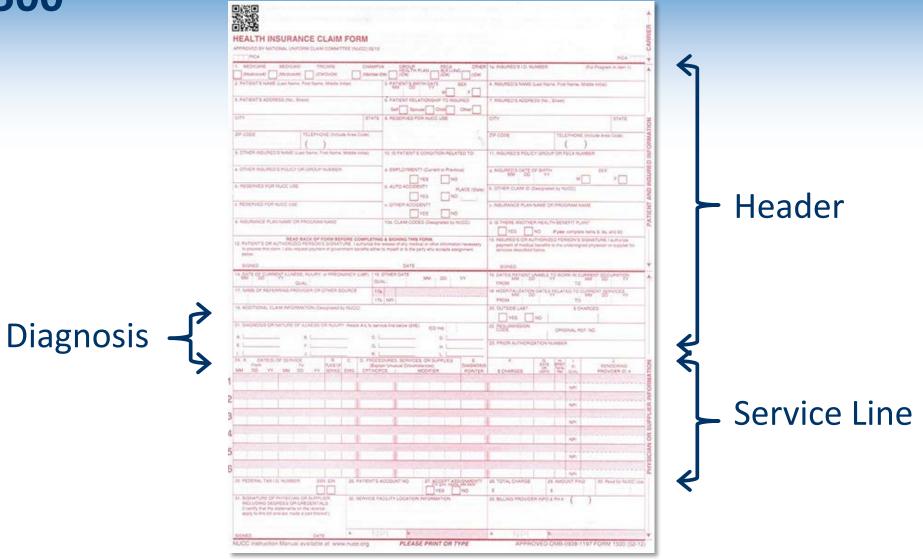
#### Independent labs



#### Ambulance services



#### Durable medical equipment (DME)



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### **CMS-1500** Reporting Diagnosis – Scenario 1

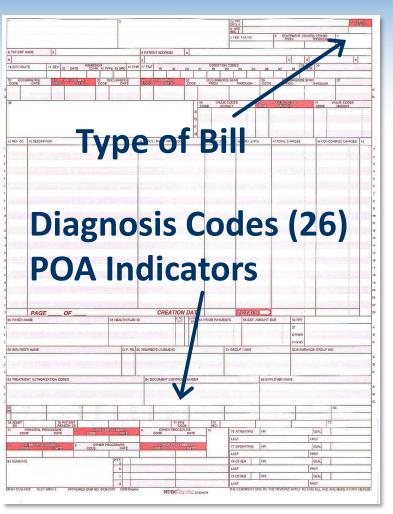
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123	20190223	90703	0	100.00	Z0000	Z418	Z23
123	20190223	90471	0	75.00	Z0000	Z418	Z23
123	20190223	90710	0	100.00	Z0000	Z418	Z23
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### **CMS-1500** Reporting Diagnosis – Scenario 2

Claim #	Date of Service	CPT Code	ICD Version Indicator	Charge Amount	-	Diagnosis Other (1)	Diagnosis Other (2)
123	20190223	99386	0	200.00	Z0000	Diagnosis Pointer A	
123	20190223	90703	0	100.00	Z418	Diagnosis Pointer B	
123	20190223	90471	0	75.00	Z418		
123	20190223	90710	0	100.00	Z23	Diagnosis Pointer C	
123	20190223	90472	0	75.00	Z23		

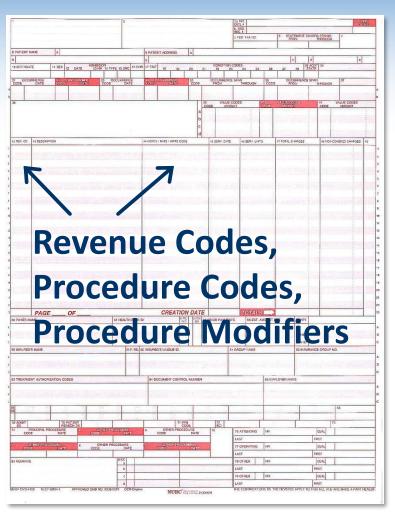
#### **UB-04**



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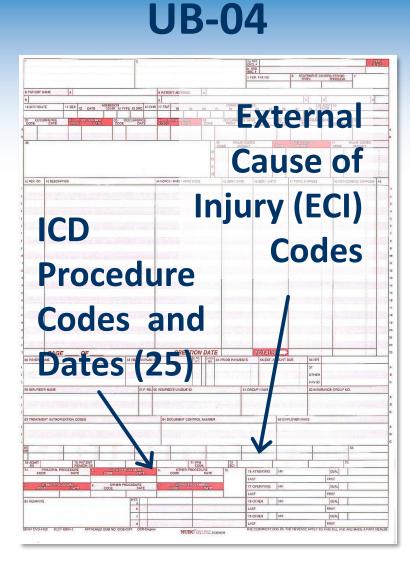
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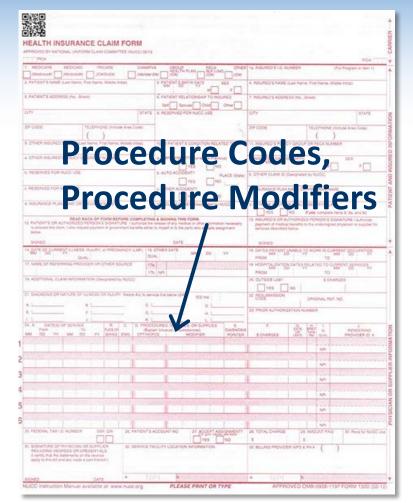


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# **Billing Practices**

- Billing forms
- Payer relationships
- Admission date vs. first date of service
- Balance/surprise billing
- Non-Physician providers
- Multiple E&M codes in a visit
- COVID-19

# **Payer Relationships**

#### **Commercial, Medicare, & Medicaid**

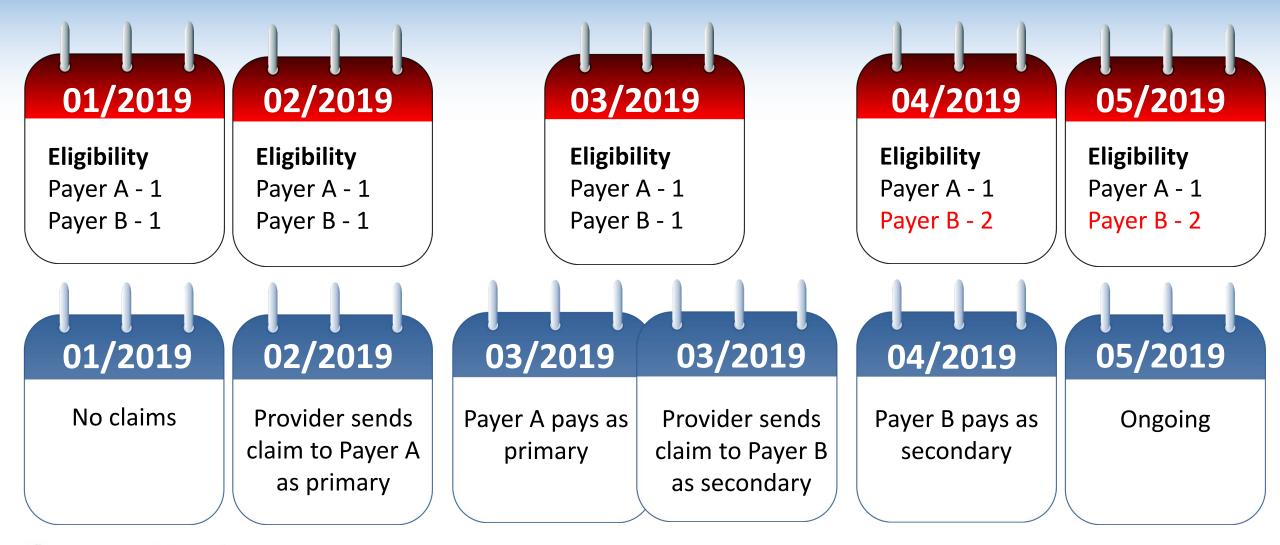
Primary Insurance	Secondary Insurance	Tertiary Insurance
Commercial	Commercial Medicare	Medicaid
Commercial	Medicaid (third-party liability (TPL))	
Medicare	Commercial Medicare Supplemental (crossover claims)	Medicaid
Medicare	Medicaid (dual-eligible (crossover claims))	
Medicare Advantage	Commercial Medicare Supplemental	Medicaid
Medicare Advantage	Medicaid	
Medicaid		

# **Commercial Insurers**

**More than One Commercial Insurer** 

Member	<b>Dad's Insurance</b> Dad's Birthday 5/22/1988	Mom's Insurance Mom's Birthday 3/17/1990
Dad	Primary	Secondary
Mom	Secondary	Primary
Greg	Secondary	Primary
Marcia	Secondary	Primary
Peter	Secondary	Primary
Jan	Secondary	Primary

# **2** Payers Reporting as Primary



Onpoint Health Data © Onpoint Heal



# **Billing Practices**

- Billing forms
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### **Admission & First Service Dates**

- Admission Date: The date on which the patient was admitted to an inpatient facility
- Date of Service (From): The earliest date of service reported on the claim

### Admission & First Service Dates Interim Claims

Claim Reporting Period	Admit Date	From Date	Through Date
January	1/5/2019	1/5/2019	1/31/2019
February	1/5/2019	2/1/2019	2/28/2019
March	1/5/2019	3/1/2019	3/12/2019



## **Admission & First Service Dates**

**Outpatient Services Provided 72 Hours Prior to Admission** 

Claim Reporting Period	Admit Date	From Date
March	3/6/2019	3/4/2019



# **Admission & First Service Dates**

**Admission from Emergency Room** 

Claim Reporting Period	Admit Date	From Date
April	4/8/2019	4/7/2019





# **Billing Practices**

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# **Balance/Surprise Billing**

- Provider bills a patient for the difference between the provider's total charge and the allowed amount
- Non-participating providers
  - Network indicator



# **Balance Billing**

#### **Commercial Insurance**

	А	В	C	D	E	F	G	Н
Provider Type	Charge Amount	Allowable Amount	Insurance Paid Amount	Member Responsibility Amount (Copay, Coinsurance, Deductible)	Additional Charge to Patient Amount (Balance Bill)	Total Reimbursement Amount (C)+(D)+(E)	Total Member Responsibility Amount (D)+(E)	Contractual Allowance Amount (Write-off)
Participating	100.00			25.00	0.00	80.00	25.00	20.00
Non-								
Participating	100.00	85.00	50.00	35.00	15.00	100.00	50.00	0.00



# **Billing Practices**

- Billing forms
- Payer relationships
- Admission date vs. first date of service
- Balance/surprise billing
- Non-Physician providers
- Multiple E&M codes in a visit
- COVID-19

## **Non-Physician Provider (NPP) Billing** Medicare FFS

- Who is an NPP: Nurse practitioner, physician assistant, etc.
- Billing under
  - Physician's NPI: 100% of the allowed amount
  - NPP's NPI: 85% of the allowed amount
- Incident-to billing
  - Billed under the physician's NPI

## **Non-Physician Provider (NPP) Billing** Medicare FFS

- Rules for "incident-to" billing (under physician's NPI)
  - Non-facility setting (anywhere but a hospital or SNF)
  - Service commonly provided by the physician
  - Service directly supervised by the physician
  - The reporting physician must personally have performed the initial service and remained active in the patient's care

# Non-Physician Provider (NPP) Billing

#### **Commercial Insurers**

- Rules vary by payer, region, and contract
  - Follow Medicare incident-to billing rules
  - Require that NPPs be credentialed Billed under the NPP
  - NPPs not credentialed Billed under the physician



# **Billing Practices**

- Billing forms
- Payer relationships
- Admission date vs. first date of service
- Balance/surprise billing
- Non-Physician providers
- Multiple E&M codes in a visit
- COVID-19

### Multiple E&M Codes in the Same Visit

		Date of	СРТ	CPT				Charge	Paid	Сорау
Member	Provider	Service	Code	Modifier	Diagnosis	Diagnosis Description	Quantity	Amount	Amount	Amount
Jane Jones	Dr. Smith	3/14/2019	99395		Z00129	ENCOUNTER RTN CHILD HEALTH EXAM W/O ABNORML FIND	1.00	325.00	232.00	0.00
Jane Jones	Dr. Smith	3/14/2019	99213	25	L709	ACNE UNSPECIFIED	1.00	189.00	52.00	15.00



# **Billing Practices**

- Billing forms
- Payer relationships
- Admission date vs. first date of service
- Balance/surprise billing
- Non-Physician providers
- Multiple E&M codes in a visit
- COVID-19

**New Codes – ICD Diagnosis Codes** 

- World Health Organization
  - Names diseases
    - » Virus Severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2)
    - » Official name 2019-Novel Coronavirus (COVID-19)
    - » Original name 2019-nCoV
  - Assigns ICD-10 codes
  - Declares use of emergency ICD-10 codes
    - » U07 series
    - » Temporary codes
    - » U07.1 2019-Novel Coronavirus (COVID-19)



#### **New Codes – Procedure Codes**

Payer	CPT/HCPCS	Description	Additional Information	Effective Date	Retroactive Date
Medicare	U0001	Novel Coronavirus Real Time RT-PCR Diagnostic Test Panel	CDC testing laboratories	4/1/2020	2/4/2020
Medicare	U0002	SARS-CoV-2/2019-nCoV (COVID-19)	Non-CDC laboratory tests	4/1/2020	2/4/2020



#### **New Codes – Procedure Codes**

Payer	CPT/HCPCS	Description	Additional Information	Effective Date	Retroactive Date
Medicare	U0001	Novel Coronavirus Real Time RT-PCR Diagnostic Test Panel	CDC testing laboratories	4/1/2020	2/4/2020
Medicare	U0002	SARS-CoV-2/2019-nCoV (COVID-19)	Non-CDC laboratory tests	4/1/2020	2/4/2020
Commercial	87635	SARS-COV-2 COVID-19 AMP PRB		3/13/2020	Payer specific



**Coding Guidance** 

Claim Line	Payer	CPT/HCPCS	Description	Modifier
1	Commercial	87635	SARS-COV-2 COVID-19 AMP PRB	
2	Commercial	87635	SARS-COV-2 COVID-19 AMP PRB	59

#### **Coronavirus Disease (COVID-19)** Coding Guidance

- U07.1 2019-Novel Coronavirus (COVID-19)
- Coding of encounters related to COVID-19
  - Pneumonia
    - » J12.89 Other viral pneumonia
    - » B97.29 Other coronavirus as the cause of diseases classified elsewhere
  - Acute bronchitis
    - » J20.8 Acute bronchitis due to other specified organisms
    - » J40 Bronchitis, not specified as acute or chronic
    - » B97.29 Other coronavirus as the cause of diseases classified elsewhere

#### **Coronavirus Disease (COVID-19)** Coding Guidance

- Coding of encounters related to COVID-19
  - Lower respiratory infection
    - » J22 Unspecified acute lower respiratory infection
    - » J98.8 Other specified respiratory disorders
    - » B97.29 Other coronavirus as the cause of diseases classified elsewhere
  - ARDS (acute respiratory distress syndrome)
    - » J80 Acute respiratory distress syndrome
    - » B97.29 Other coronavirus as the cause of diseases classified elsewhere

#### **Coronavirus Disease (COVID-19)** Coding Guidance

- Coding of encounters related to COVID-19
  - Exposure to COVID-19
    - » Z03.818 Encounter for observation for suspected exposure to other biological agents ruled out
    - » Z20.828 Contact with and (suspected) exposure to other viral communicable diseases
  - Signs and symptoms
    - » R05 Cough
    - » R06.02 Shortness of breath
    - » R50.9 Fever, unspecified

**Coding Guidance** 

- Caution
  - B97.29 Other coronavirus as the cause of diseases classified elsewhere
  - Other coronavirus codes
    - » Example: B34.2 Coronavirus infection, unspecified



**Advocacy & Payment** 

- Copays waived
- Retroactive coverage
- Telehealth
- Halting medical bills
- Prescription benefits
  - 90-day maintenance prescriptions
  - Waive charges for home delivery
  - Waive early refill limits on 30-day prescription maintenance medications



### **Questions & Answers**



## Looking Ahead to the Next User Group Session

#### **Next User Group Session**

#### **Understanding Your Enhanced Summary Tables: Inpatient Stay Summary & Medical Claim Header**

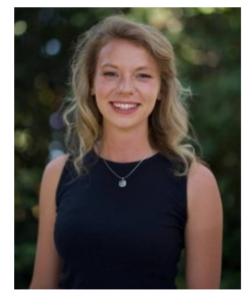
#### May 20, 2020; 12:00pm - 1:00pm ET

Presenter: Gina Robertson, Data Operations Manager

#### Intended Audience: General

APCDs serve as valuable resources for getting a granular look at healthcare services performed over time. In any given year, a payer may report millions and millions of medical claim service lines — one record per service rendered within the same claim, same episode, or same inpatient stay. With no simple way of linking these related services together, it can be difficult to ensure that you're attaining all of the information from a claim or episode that you're seeking. Onpoint's Inpatient Stay Summary and Medical Claim Header tables do this linkage for you, delivering information about related services in condensed, yet comprehensive summary records. This training is designed to delineate what information the Inpatient Stay Summary and Medical Claim Header tables provide and how to use that information in your independent analyses.

Interested in attending this session? Register to receive additional information about the event here.



Visit us online to register: <u>www.onpointhealthdata.org/</u> <u>resources</u>



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